

THE TAKATA RECALL CAMPAIGN LAUNCHED BY CITROËN AND DS IN 2020 IN MARTINIQUE CONTINUES

RECALL OF 600,000 C3S AND DS3S IN AROUND TWENTY COUNTRIES IN MAY 2024, WITH ONLY SOUTHERN FRANCE AFFECTED. THE RECALL CAMPAIGN INITIATED IN MARTINIQUE IN 2020 IS NEVERTHELESS CONTINUING.

In July 2023, the Citroën and DS brands invited owners or dealers of C3/ C4/ DS3/ DS4/ DS5 models produced between 2009 and 2017 and fitted with Takata airbags that had not yet been replaced **to stop driving their vehicles immediately**, and contact their local importer to have the required repairs carried out free of charge.

SODIVA reminds the Martinican population that this recall campaign is still in effect. Efforts to secure the vehicles concerned have been ongoing in Martinique since September 2020.

In 2020, 4,300 Citroën and DS vehicles were affected by our recall campaigns. Since September 2020, we have sent text messages and letters to the owners of all the vehicles we have been able to identify. By July 2023, we estimated that the airbags in 1,400 vehicles still needed replacing. **Today, in May 2024, 900 affected vehicles have still not passed through our workshop to be secured free of charge.** We therefore invite all drivers of these models to stop driving their vehicles immediately, and to contact us today.

About Takata crisis :

The Takata airbag crisis concerns a serious safety problem linked to airbags manufactured by the Japanese company Takata. The crisis erupted following the discovery that some of these airbags could rupture during deployment, posing a potentially fatal risk. These failures have been associated with serious injury and even death. The airbags in question were mainly installed between 2002 and 2017 by 19 automakers, covering 34 brands worldwide. By the end of 2023, there had been more than 30 deaths worldwide, including 26 in the USA, linked to these failures. Takata airbag explosions have injured more than 400 people worldwide.



SODIVA
VOTRE PARTENAIRE MOBILITE



CITROËN



DS AUTOMOBILES

SODIVA

FOUNDED IN 1987, SODIVA
DISTRIBUTES ALFA ROMEO,
CITROËN, DS AND JEEP IN
MARTINIQUE

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RECALL CAMPAIGN

TAKATA AIRBAGS

AMONG THOUSANDS OF VEHICLES AFFECTED IN MARTINIQUE, THERE ARE STILL 900 CITROËN AND DS VEHICLES LEFT.

Your safety is our top priority
TRAFFIC STOP & FREE REPAIR

WHO'S CONCERNED ?

If you drive a C3, C4, DS3, DS4, DS5, and your vehicle was produced between 2009 and 2017, you may be one of the 900 customers who should have had their airbags urgently replaced.

If you wish to check whether your vehicle is affected by this recall campaign, you can do so on one of these pages by entering your vehicle's VIN:

If you drive a Citroën : www.citroen.mq/services/campagnes-de-rappel

If you drive a DS: www.dsautomobiles.mq/services/campagnes-de-rappel

FAST AND FREE REPAIRS

For all its customers, SODIVA offers free airbag replacement. Replacement parts are available at the SODIVA workshop, and the operation takes just one hour on average.

WHAT SHOULD YOU DO ?

To find out more about the vehicles concerned by this recall campaign, and to obtain the information you need to carry out **MANDATORY AND FREE REPAIRS**, contact our call center on **0596 39 41 79**.